Community Impact Report 2019-2020

**WHO WE HELPED**

57,837 PEOPLE

19,344 HOUSEHOLDs

**FOOD PROGRAM**

83,093 Food Pantry Visits – 9,962 households
2,401,018 pounds of food distributed
4,768 senior boxes delivered

**FRESH CONNECT PROGRAM**

27,198 Visits
619,464 pounds of fresh produce

**WEATHERIZATION**

259 households served with home repairs and energy conservation
131 households received crisis heater repair
20 households received home energy audits

**BRIDGES OUT OF POVERTY**

132 people trained
45 participated in morning conversations
285 people completed poverty simulations

**CLIENT FINANCIAL ASSISTANCE**

<table>
<thead>
<tr>
<th>Category</th>
<th>2019-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-Sufficiency</td>
<td>$1,095,608</td>
</tr>
<tr>
<td>Emergency</td>
<td>$217,987</td>
</tr>
<tr>
<td>Food</td>
<td>$127,876</td>
</tr>
<tr>
<td>Weatherization</td>
<td>$429,253</td>
</tr>
</tbody>
</table>

2,846 VOLUNTEERS

113,152 hours of volunteer service

**FINANCIALS**

- Program Operations: 29%
- Client Financial Assistance: 63%
- Administrative: 8%

**Volunteer Income Tax Assistance**

- 1,431 returns prepared
- $1,141,549 Refunds
- $676,345 Tax Credits

**EMERGENCY SERVICES**

- 448 households received rental assistance
- 945 people prevented from eviction
- 152 Households permanently housed
- 306 people permanently housed
- 216 households received emergency grocery store gift cards
- 2003 households received housing coaching
- 230 households maintained utility services (electric, water, phone)
44,000 of Bucks County Residents are food insecure
34% of whom are children

More than half of food insecure make too much money to qualify for SNAP

Unemployment Rate 9.7% (up from 4.3% last year, due to the pandemic)

ECONOMIC SELF-SUFFICIENCY

15 Graduate Families
20 Scholarships received worth $15,228
9 Cars given (60 since 2015)

38 Obtained Employment
56 Maintained Employment
47 Increased income
15 Matched Savings Accounts
20 completed education/training goals

ECONOMIC SELF-SUFFICIENCY PROGRAM 1997 - 2020 TO DATE

INCOME AT ENTRY 1997 $11,517 INCOME AT EXIT 2020 $23,305

Career Pathways of ES graduates:
- Certified Nurse Aide ................. 20
- Licensed Practical Nurse ............ 55
- Registered Nurse ....................... 32
- Information Technology Specialist ... 6
- Retail Sales Associate .................. 12
- Office Manager ........................... 7
- Social Worker .............................. 8
- Customer Service Representative ... 16
- Teacher ........................................ 9
- Medical Assistant ........................ 13
- Accounting Assistant .................. 7
- Case Manager .............................. 7
- Custodian .................................... 4
- Home Health Aide ...................... 4
- Auto Technician ............................ 4
- Housekeeper/Cleaner/Organizer ....... 6
- Administrative Assistant ............. 11
- Food Service Manager .................. 3
- Pharmacy Technician ................... 4
- Hairdresser .................................. 2
- Chef ........................................... 2
- Manager - various fields ............... 3
- Driver ......................................... 5
- Carpenter .................................... 1

And many more career choices

1,010 PEOPLE  359 GRADUATES